

Dates of the stay : arrival _____ departure _____ so _____ nights

Surname & First name _____

Address _____

Post code _____ City _____

Country _____


Home phone _____ Cell _____

email address _____

Participants
(Surname / First name / Birth date)

You want to book a mobilhome

(2 bedrooms = 5pers. max within a child under 5 years old / 3 bedrooms = 6pers. max)

Youpi 2 bedrooms Youpi 2 bedrooms disabled access  Youpi 3 bedrooms Roulotte

Price of the accommodation _____
Animal (within our agreement) _____
Precise breed : _____

} _____ € = Price of your stay
(tourist tax not included)

You want to book a pitch

Tent

Camper

Caravan

Size of the installation _____ x _____

Daily rate	Extra person	Children under 7	Electricity	Extra material	Animal (with our agreement - Precise breed)	Total per day

Number of nights x Total per day = _____ € = Price of your stay (tourist tax not included)

Payment

Price of your stay _____ x 25% = _____ + 15 € Reservation fees
+ _____ € Optional Cancellation Insurance (2.5% price of your stay)

Amount to pay at reservation = _____ €

The balance, including a tourist tax of 0.66€ per night and per person above 18 years old, is due 30 days before arrival for mobile-homes and the day before leaving the campsite pitches.

Payment by debit card Visa or Mastercard :

N° on the card : _____ Exp. Date: ___ / ___ Security Crypto: _____

I declare that I'm aware of the general terms of sale and will abide by them.

Signed in _____ on the _____ Signature:

Stamp & signature of the campsite:

GENERAL TERMS OF SALE

Your booking will be effective after the payment of a deposit (reservation charges + deposit for the mobilhome)

1. Only fully completed contracts are considered as valid as they give us the information necessary for your booking.

2. The campsite keeps the right to refuse bookings without the need to give a reason. Anyone who doesn't adopt the "Yipee we are on holidays" attitude will be asked to change campsite ; -)

3. Confirmation of bookings depends on the following :

- Rental accommodation booked more than 30 days before the arrival: payment of 25 % deposit + 15€ of reservation charges that are not deductible from the final invoice and are not refunded in the event of cancellation + 2.5% price of the stay (without the reservation charges and tourist tax) of cancellation insurance (optional).
- Rental accommodation booked less than 30 days before the arrival: payment of the full amount of stay + 15 € of reservation charges that are not deductible from the final invoice and are not refunded in the event of cancellation + 0.66€ per night and per person above 18 years old of tourist tax + 2.5% price of the stay (without the reservation charges and tourist tax) of cancellation insurance (optional).
- Camping plot: payment of 54 € = 39 € deposit + 15 € of reservation charges that are not deductible from the final invoice and are not refunded in the event of cancellation + 2.5% price of the stay (without the reservation charges and tourist tax) of cancellation insurance (optional).

4. The balance amount, including the tourist tax, is to be paid 30 days before the arrival in the case of a rental of mobilhomes. If the payment is not done on time, the campsite reserves the right to cancel your reservation and keep the deposit already paid. In the case of a camping pitch, the balance, including the tourist tax is due on the day before the departure.

5. If you booked a rental accommodation, we will ask you to let 2 deposits on the day of arrival. Those can be let in cash or credit card details and will be given back to you or destroyed on the day of departure, after checking the rental.

- A "cleaning" deposit of 80 € is to be paid on arrival. The client must do the cleaning on departure, it will be cashed if the mobile home is not returned in perfect order at the end of the holiday.
- A "damages" deposit of 150 € is to be paid on arrival. It will be returned at the end of the holiday minus deductions of any damages nor things missing from the inventory.

6. If there is more people on arrival than planned, or increases during the stay, the price will be changed immediately. The client has to inform the campsite management of any change in the number of people staying. The campsite can refuse the access to people showing up in a number too important.

7. People under 18 years old have to be with their legal parent during the full stay. Children must always be with an adult onsite (Toilets block, swimming-pool, playground area...).

8. The pitch or rental number attributed is decided and done by the campsite. It can change at anytime. You can ask make some specific demand and the campsite will try to satisfy it, but it cannot be guaranty until the day of the arrival.

9. If, for any reason, the length of stay is reduced, the total due stays the same and is still due to Camping La Grainetière. If you subscribe to the cancellation insurance, an amount might be refunded (check n°29 and n°30 of the general terms of sale). If you leave earlier than planned, the campsite reserves the right to rent your place.

10. You have to advise the campsite in case of delay. Without a written notification, your rental accommodation becomes available at 4 PM the following day, and your camping pitch at 6:30PM the same day. The balance will still be due.

11. Hours of Arrival & Departure

- Rental accommodation: Check in from 4PM and check out must be done before 10AM.
- Camping plot: Check in from 2PM and check out before 12AM.

Early arrival means that the client will not be able to use the rental until the specified time unless agreement from the campsite management.

12. Any amount paid belongs to the campsite.

13. The client promises to respect the rules of Camping La Grainetière. He also promises to hand back the rental in a perfectly clean state, the cleaning inside and around the rental being his responsibility (if not the "cleaning" deposit will be used).

14. Animals: Pitbulls and similar dogs are forbidden. Only cats and dogs less than 8 kilos (on leads) are allowed on the site after approval by the management. The animals' vaccinations have to be up to date and shown to the reception. It is strictly forbidden to leave animals alone in the rental accommodation. The pet's owner has to pick up after his animal in case of pooping inside the campsite.

15. Wood and charcoal barbecues are forbidden; only gas or electric barbecues are allowed.
16. Payment methods: Credit card, cash, bank cheque (made out to S.A.R.L. CAMPING LA GRAINETIÈRE).
17. In the event of contentious, the Tribunal de Commerce of La Rochelle is the only court competent.
18. Mediation of consumer disputes:
In accordance with the provisions of the Consumer Code concerning "the process of mediation of consumer disputes", the client has the right to have recourse free of charge to the mediation service offered by Camping La Grainetière. The mediator "consumer law" thus proposed is MEDICYS.
You can reach Medicys by :
 - email : www.medicys.fr ;
 - or mail : MEDICYS - Centre de médiation et règlement amiable des huissiers de justice- 73, Boulevard de Clichy, 75009 - Paris FRANCE
19. You authorized the campsite La Grainetière to use on all support, photos of you and your children which might be taken during your stay, in order of advertisement for the campsite. Conforming to the law of 6th January 1978, you have a right of access, modification and opposition of your personal datas. To use it, you just have to make a written demand at the campsite.
20. Any visitors have to come to the reception first. Visitors are not allowed to use the services offered by the campsite (swimming pool, playground area, etc...)
21. It is forbidden to smoke in the rental accommodation.
22. You have to own a civil insurance. The campsite is not responsible in case of rob, fire, storm and incidents relative to your civil insurance.
23. Accommodation rental is nominative and cannot be sublet without the permission of the management.
24. You have to advise the reception of your vehicle and must respect the parking lot affected to your pitch. All extra vehicle must be allowed by the reception.
25. It is strictly forbidden to put a tent or any installation on the pitch of your rental.
26. The furniture of the accommodation must stay in it and will not be remove.
27. All prices are VAT-inclusive at a rate of 10% applicable on the date on which the prices were calculated. Any subsequent changes in the VAT rate applicable occurring between when the prices were calculated and holidays being invoiced will lead to a modification of the corresponding VAT-inclusive price, which the client accepts unreservedly.
28. In case of cancellation, you will have to pay or the campsite will keep :
 - The reservation and insurance charges
 - On name of compensation of contract breach : The 25% of deposit if you cancel more than 30 days before the arrival date or the full amount of the stay if you cancel less than 30 days before the arrival date.A cancellation insurance can be subscribed with your rental contract. It will refund you the compensation of contract breach mentioned, within the conditions of the insurance contract.

29. **Cancellation and Interruption of stay insurance :**

- No refund can be done if you did not subscribe to the cancellation insurance.
- Any cancellation must be written.
- You have to advise the campsite at least 24 hours after the event.
- No refund will be done if you did not pay the balance on time (30 days before the arrival)
- The cancellation insurance must be subscribed at the same time the deposit is paid. Any subscription further will be rejected.
- Cost : 2.5% cost of your stay.
- All the general terms of sale of the cancellation and Interruption of stay insurance contract are available here : <https://gap.gritchen.fr/partenaire/produits/CPC/cga.php?lang=en>

In case of cancellation :

- Cancellation more than 30 days before the arrival date : Refund of the 25% of deposit already paid to the campsite (except reservation and cancellation charges).
- Cancellation less than 31 days before the arrival date : Refund of the full amount of the stay (except reservation and cancellation charges).

In case of interruption of stay :

- It guaranties to the subscriber and attendants registered on the booking form to get the refund of the days not spent and not refunded by the campsite.